

### WIT CLUB - MICHELIN® Advantage Program

Follow these instructions to locate a Michelin RV tire dealer in the United States and claim your exclusive WIT CLUB - member tire discount.

#### **Get Started**

- **1.** Determine the tire size and tread design that you require.
- **2.** Find your nearest Michelin RV tire dealer at www.michelinrvtires.com by entering your zip/postal code in the dealer locator. The dealers will be listed in the order closest to your location. Select the dealer that best suits your tire needs.
- **3. Email** WIT Club at **wit@wgo.net** to obtain the WIT Club-Michelin Advantage Account number. **You will need to provide these numbers to the dealer**.

### Call the Dealer

- **1.** Call the dealer and check for availability of the specific size and tread design that you require. All tire sizes may not be included in this discount program.
- 2. Tell the dealer you will be purchasing your tires through WIT CLUB Association's ADVANTAGE ACCOUNT.

# NOTE: Your WIT CLUB Member Number MUST be used as the purchase order when purchasing tires under this Program.

- **3.** The dealer should give you an **ESTIMATE** on the price of the tires when you make your first call to them.
  - The ACTUAL discounted tire price will be shown on the receipt that you receive from WIT CLUB a few
    days after your tires have been installed. Receipts will be sent out Monday through Friday, 7:30 a.m. to 4:00
    p.m. Central Time.
  - Any fees for mounting, balancing, state and local taxes and tire disposal are extra and quoted locally by the servicing dealer so those fees are not included in the discount program.
- **4.** Schedule an appointment with the dealer and review your order to ensure accuracy. Example: 8-Michelin 295/80R22.5 XZA2 Energy Load Range J (18Ply).

5. Review the service that is needed. Example: Balance New Valve Stems.

## Register your Credit Card in Michelin's System for your Purchase

As you will be purchasing the tires directly from Michelin, through a Michelin Dealer, you will need to pre-register the credit card you wish to use for the purchase with Michelin. This is done for security of your credit card information. At the time of purchase the Dealer will only ask for the name on the card, the first digit, last four digits and the expiration date. This protects your full credit card information for security purposes.

To pre-register your credit card call MICHELIN Customer Service at 1-888-532-6435 Monday – Friday between 8:30 a.m. -5:00 p.m. EST Time and select **option 1** to register your credit card. After hours you can call Michelin at **1-800-847-9855.** Your card will remain on file for 30 days and will only be set-up for one-time use. If you make additional purchases you will need to call and pre-register your card again in the future. Michelin only accepts Visa<sup>®</sup>, MasterCard<sup>®</sup> or American Express<sup>®</sup>.

### At the Dealer: Evaluate the coach, wheels

Once you have arrived at the dealer for service, walk around the coach with the service writer or salesperson. Note any existing damage to the coach and/or wheels. This will protect everyone.

# Complete the Purchase with credit card and P.O. number

- **1.** After the work is finished, you will need to provide the dealer with your VISA, MasterCard or American Express credit card information to complete the transaction at the servicing dealership. You will only provide the dealer with the name on the card, first digit, last four digits and expiration date of the card that you pre-registered.
  - Your credit card will be billed by Michelin, so do not be surprised if you get an invoice from the dealer with a
    zero balance or an inflated balance. Because of a contract between WIT CLUB and Michelin North America,
    the dealer is unable to give you an invoice with an accurate price.
  - Your credit card will be billed the discounted price, not the inflated price.
- **2.** In addition to your credit card payment information, you will be asked for a P.O. number. Your P.O. number is your WIT CLUB member number and membership expiration date. This will ensure that you receive your receipt from WIT CLUB.

# NOTE: Your Member Number MUST be used as the purchase order when purchasing tires under this Program.

**3. Ask the dealer to enter your e-mail address in the Comments field.** This provides a method of delivery of your invoice from WIT CLUB.

You should receive your receipt within seven business days from the date of purchase. The transaction is now complete. Enjoy your tires!